



## AVTranz Case Study - 9th Judicial Circuit Court of Florida

### The Courts Situation

The court implemented a sophisticated digital court reporting system throughout many of the courtrooms in the circuit. This implementation has been successful for over 10 years and has provided a significant savings for the court. (<http://www.ninthcircuit.org/programs-services/court-reporters/>)

Transcription for indigent criminal appeals was being completed by court staff transcribers. The volume of appeals had overwhelmed the in-house team and created a backlog of approximately 40,000 pages of transcripts that needed to be produced from its Orlando courthouse.

### AVTranz Solution

The court contacted AVTranz to help eliminate the transcription backlog. AVTranz negotiated an aggressive pricing structure with the court to produce appeal transcripts, in the court's required format on a 20 business day turn.

AVTranz would use their qualified contract transcribers spread across the country, many located in the state of Florida to prepare accurate and timely transcripts for the court.

The court was happy to use AVTranz' rich media asset management system, TheCourtRecordOnline (TCRO) to better leverage their investment in the digital court reporting system. TCRO allows the court to upload all digital recordings and paperwork for each job to a secure AVTranz website quickly and easily using a standard internet browser.

The court began uploading jobs to the AVTranz site shortly after the first contact and AVTranz began the process of producing the appeal transcripts. Completed transcripts are delivered to the

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court via secure web connection electronically . According to the court spokesperson "TheCourtRecordOnline was easy to use and so efficient that we were uploading recordings the next day."

## Results

**"The court's relationship with AVTranz has lowered our transcription cost, significantly reduced overtime pay in the transcription department and completely eliminated our transcription backlog" states the Court Spokesperson.**

The court is consistently striving to provide great customer service to their internal and external customers and that includes timely transcripts for indigent appeals.

Within 3 months of starting the relationship with AVTranz, then entire 40,000 page backlog had been eliminated and transcripts were consistently being produced on a 20 business day turn from the day AVTranz received a new transcript request.

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The court expects to extend this model to their Osceola courthouse in the near future.

## About AVTranz

AVTranz, headquartered in Phoenix, with offices in Tucson and Denver, was established in 1991 and is the leading provider of verbatim transcription and digital reporting services in the US. Since its inception, AVTranz has subscribed to the principle that its clients are best served through a broad base of digital reporting and transcription knowledge. AVTranz specializes in digital reporting and transcription of state and federal court proceedings, complex litigation proceedings, military disciplinary proceedings, depositions, arbitrations, grievance hearings and administrative proceedings including public hearings, board and committee meetings, and industrial claims proceedings.

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